



CLIENT FEEDBACK AT END OF ISVA Service

How did you experience your first contact (by phone) and initial meeting at SAIL?

How has the ISVA Service helped you (if at all)?

What (if anything) did you particularly like/appreciate about your service from the ISVA Service?

CONTINUED OVERLEAF

What (if anything) did you dislike/find difficult about your ISVA service?

What do you feel about the physical environment at SAIL?

Do you have any suggestions which might help us to improve the service?

Thank you for taking the time to share with us your views about our service, we will take your feedback seriously and it will inform our development.